

Her name was Mrs. Pratchett. She was a small skinny old **hag** with a moustache on her upper lip and a mouth as **sour** as a green gooseberry. She never smiled. She never welcomed us when we went in. By far the most **loathsome** thing about Mrs. Pratchett was the filth that clung about her. Her apron was grey and greasy. Her blouse had bits of breakfast all over it, toast crumbs and tea stains and splotches of dried egg yolk. It was her hands, however, that **disturbed** us most. They were disgusting. They were black with dirt and grime. They looked as though they had been putting lumps of coal on the fire all day long. The **mere** sight of her grimy right hand with its black fingernails digging an ounce of Chocolate Fudge out of the jar would have caused a starving tramp to go running from the shop.

What do you know about this character from the description? Use evidence from the text to help you.

What do you know	Evidence from the text
The word hag makes me think that Mrs Pratchett is evil and unkind.	skinny, old hag